

BUSINESS PROCESS SUPPORT DIRECTORATE (DSCP-BA)

MISSION:

Is the principal advisor and assistant to the Center Commander in directing the management and flow of corporate information to include the re-engineering of business processes, implementation of policies and procedures, development of plans, workflow systems and electronic procedures. Directorate serves as center focal point for DLA Management Information System (MIS) initiatives and the review, evaluation and implementation of procedures impacting the operation of the Supply Center. Is the principal advisor and assistant to the Commander in directing the accomplishment of responsibilities for the implementation of policies and objectives relating to the development and implementation of the Defense Logistics Agency (DLA) Planning, Order Fulfillment, Technical and Quality Processes in the Supply Chain. This mission encompasses oversight and coordination of DSCP activities relating deployment of SAP and Manugistics. Determines functional requirements for the BSM and developing and recommending technical architectural proposals for the Manugistics and SAP functions. Ensure participation on Enterprise Integrated Planning Teams devoted to creating models for all Enterprise transformation initiatives. Ensure collaboration with the process areas (order fulfillment, planning, technical and quality, finance and procurement) to aid in the support of end users and guarantee successful implementation of all Enterprise transformation initiatives.

OFFICE OF THE DIRECTOR (DSCP-BA)

MISSION:

Manage the flow of corporate information to and from internal and external DSCP customers, including re-engineering of business processes, implementation of policies and procedures, development of plans, workflow systems and electronic procedures. Manage the corporate segment of the DLA Management Information System (MIS) that supports the development, review, evaluation and implementation of procedures impacting the operation of Supply Center.

Act as the principal advisor and assistant to the Commander in directing the accomplishment of responsibilities for the implementation of policies and objectives relating to the development and implementation of the Defense Logistics Agency (DLA) Planning, Order Fulfillment and Technical and Quality Processes in the Supply Center.

Provide overall administration and control of DSCP-B in the local implementation of DLA policies, programs, plans, procedures, and resource management.

FUNCTIONS:

1. Mission Management:

Direct the management and flow of corporate information to and from internal and external customers, including re-engineering of business processes, implementation of policies and

procedures, development of plans, workflow systems and electronic procedures. Manage the activity's portion of DLA Management Information System (MIS) initiatives and the review, evaluation and implementation of procedures impacting the operation of the Supply Center. Perform oversight and coordination of DSC activities relating to deployment of Manugistics and SAP. Plan, control and monitor budget and training requirements for Business Process Support Directorate.

2. Directorate Administration:

- a. Provide interface and assistance to the Directorate's internal and external customers on all matters of executive and administrative programs and projects.
- b. Evaluate the content of new, modified, or changed legislation for impact prior to recommending adoption to the agency's programs or resources.
- c. Coordinate and assist in reviews and analysis of internal directorate operations and cost and performance data. Develop statistics, charts, and corporate information for use by the Director for development of management controls and in management evaluation of operations.
- d. Coordinate and consolidate Directorate responses to inquiries and reports.
- e. Plan, establish files, and coordinate all personnel actions for the Directorate.
- f. Manage the supply program for the Directorate; assures availability of operational requirements.
- g. Establish time frame intervals to evaluate changes in programs, policies, and initiatives and coordinates with the appropriate DSCP focal points.
- h. Perform special projects as assigned.

TRANSITION OFFICE (DSCP-BAB)

MISSION:

Responsible for all activities related to site preparations, technical management, cutover, data conversion validation, data cleansing, and residual workload tracking. Responsible for ensuring required desktop software is installed and available, and that help desk support is ready and available for end users. Responsible for ensuring the integrity of appropriate and relevant data, project plan development and execution, problem resolution and data analysis related to conversion activities. Responsible for data cleansing in preparation for data conversion. Responsible for developing strategies relating to mapping of items or data. Responsible for development and execution of project plans related to legacy system shut down activities. Responsible for maintenance and processing of relevant legacy system reports.

FUNCTIONS:

1. Directs and manages all activities assigned to DSCP pertaining to the assigned mission operations for cutover, data conversion and validation
2. Responsible for the development of work plans related to cutover and data conversion
3. Coordinates all conversion data validations across DSCP's 7 supply chains
4. Exercises responsibility for development of item mapping strategies

5. Exercises responsibility for development of legacy system shut down strategies
6. Manages risk associated with execution of conversion/transition activities
7. Responsible for data migration to include methodology and automated tools and techniques for migrating and maintaining integrity of appropriate and relevant data from the legacy to the proposed software suite
8. Responsible for conversion, item mapping and legacy system shutdown related transition plan and approach specific to transition of current operational activities to the new system
9. Develops and executes data cleansing strategies
10. Coordinates and tracks user access requests (DESAM)
11. Responsible for user account setup, password distribution, and initial user logons
12. Coordinates desktop software requirements and setup
13. Responsible for Local help desk support preparation

ORDER FULFILLMENT DIVISION (DSCP-BAO)

MISSION:

Serve as the DSCP focal point for all business operations related to the Order Fulfillment functional process area including Sales Order Processing and Asset Management/Inventory. Provide direction and implementation of Enterprise (DLA) and Supply Chain policies, objectives and procedures related to order fulfillment process issues. Monitor system functionality and recommend enhancements as required. Provide end- user support including functional training and acts as subject matter expert for implementation of new projects and programs. Provide support to the Directorate, senior DSCP management and the Order Fulfillment Process Owner. Act as and/or support Enterprise Sub Process Owners.

FUNCTIONS:

1. Serve as focal point for all activities related to the Order Fulfillment Process including Sales Order Processing and Asset Management/Inventory areas.
2. Provide direction and implement Enterprise and Supply Center policies, objectives and procedures related to Order Fulfillment Process issues.
3. Ensure support is provided to end-users, including functional training.
4. Provide subject matter expertise for implementation of new projects and programs.
5. Provide support to Enterprise Process Owner(s) and SubProcess Owner(s) as it related to the Order Fulfillment Process.
6. Monitor system functionality and recommend enhancements as required.

ASSET MANAGEMENT BRANCH (DSCP-BAOA)

MISSION:

Provide support to the Order Fulfillment Division Chief in all areas of Asset Management. Responsible for all actions required to support the Order Fulfillment end users; identifying and

implementing new business practices related to Asset Management and Order Fulfillment; design, configuration and testing of new processes related to Asset Management and Order Fulfillment; establishment of new business rules to enable future enhancements to BSM software; and interpret regulatory and policy requirements that impact the Asset Management and Order Fulfillment processes.

FUNCTIONS:

1. Support for Order Fulfillment End Users
2. Assist in identifying and implementing new business practices
3. Participate in Training development and delivery
4. Manage software design and build tasks
5. Participate in the design, configuration and testing of new processes related to Asset Management and Order Fulfillment
6. Develop and work with Planning SMEs to determine Stock Positioning policies and execution of established Stock Positioning policies
7. Specify business rules and details necessary to enable BSM software build and integration process to include future enhancements.
8. Participate in the design and execution of business cases for policy or regulation purposes.
9. Translate business concepts to the operational level.
10. Create the appropriate association of metrics with products and processes
11. Identify the sources of data to be collected with metrics
12. Analyze and evaluate KPI's, metrics, and other process performance measurements
13. Define the methods of how metrics should be portrayed and communicated
14. Work collaboratively with KPI SMEs from other sites and Processes to ensure an integrated measurement system
15. Develop an operational definition of policy parameters that are consistent with BSM tenets and the application of commercial best practices
16. Assess the impact of policy / legislative requirements from DoD and Congress on the Asset Management and Order Fulfillment process.
17. Interpret regulatory requirements that impact the Asset Management and Order Fulfillment process
18. Analyze the stratification of assets against requirements to determine shortages, overprocurements, long supply and potential reutilization
19. Develop new techniques to solve recurring Asset Management and Order Fulfillment issues and problems

Functions as Sub-Process Owner (SPO) for:
Government Furnished Material (GFM)

Supports the Sub-Process Owner for:

1. NIMS
2. Shelf Life
3. Logistics Visibility
4. Asset Visibility
5. Order Fulfillment reports

6. Customer Master
7. Requisition Processing
8. Customer Visibility
9. Workflow

SALES ORDER PROCESSING BRANCH (DSCP-BAOR)

MISSION:

Provide support to the Order Fulfillment Division Chief in all areas of Sales Order Processing. Responsible for all actions required to support the Order Fulfillment end users; identifying and implementing new business practices related to Sales Order Processing and Order Fulfillment; design, configuration and testing of new processes related to Sales Order Processing and Order Fulfillment; establishment of new business rules to enable future enhancements to BSM software; and interpret regulatory and policy requirements that impact the Sales Order Processing and Order Fulfillment processes.

FUNCTIONS:

1. Support for Order Fulfillment End Users.
2. Assist in identifying and implementing new business practices.
3. Participate in Training development and delivery.
4. Manage software design and build tasks.
5. Participate in the design, configuration and testing of new processes related to Sales Order Processing and Order Fulfillment.
6. Specify business rules and details necessary to enable BSM software build and integration process to include future enhancements.
7. Participate in the design and execution of business cases for policy or regulation purposes.
9. Translate business concepts to the operational level.
10. Create the appropriate association of metrics with products and processes.
11. Identify the sources of data to be collected with metrics.
12. Analyze and evaluate Key Performance Indicator's (KPIs), metrics, and other process performance measurements.
13. Define the methods of how metrics should be portrayed and communicated.
14. Work collaboratively with KPI Subject Matter Experts (SMEs) from other sites and processes to ensure an integrated measurement system.
15. Develop an operational definition of policy parameters that are consistent with BSM tenets and the application of commercial best practices.
16. Assess the impact of policy/legislative requirements from DoD and Congress on the Sales Order Processing and Order Fulfillment process.
17. Interpret regulatory requirements that impact the Sales Order Processing and Order Fulfillment process.
18. Develop new techniques to solve recurring Sales Order Processing and Order Fulfillment issues and problems.
19. Functions as Sub-Process Owner (SPO) for:

- TVR: Web Based Ordering
20. Supports the Sub-Process Owner(s)

PLANNING DIVISION (DSCP-BAP)

MISSION:

Provide support to the Business Process Support Directorate in all areas of Demand and Supply Planning. Responsible for all actions required to support the Demand and Supply Planning Processes to include, support of end users; design, configuration and testing of new processes related to demand and supply planning; establishment of new business rules to enable future enhancements to BSM software; and interpret regulatory and policy requirements that impact the Demand and Supply Planning processes.

FUNCTIONS:

1. Provide support to the Business process Support Directorate in all areas of Demand and Supply Planning.
2. Serve as the DSCP corporate focal point for policy and procedures for the Demand and Supply Planning Processes. Review and interpret legislative and regulatory initiatives and deviations as they pertain to or impact upon the Demand and Supply Planning Processes.
3. Recommend activity-wide policies, systems and program enhancements as they pertain to the Demand and Supply Planning Processes.
4. Participate in briefings, meetings and conferences in direct support of the Demand and Supply Planning mission.
5. DSCP focal point for integrating initiatives, concepts and actions focused on the Demand and Supply Planning Processes as they pertain to worldwide customer products and services requirements.

DEMAND PLANNING BRANCH (DSCP-BAPD)

MISSION:

Provide support to the Planning Division Chief in all areas of Demand Planning. Responsible for all actions required to support the Demand Planning Process, to include, support of end users; design, configuration and testing of new processes related to demand and supply planning; establishment of new business rules to enable future enhancements to BSM software; and interpret regulatory and policy requirements that impact the Demand Planning process.

FUNCTIONS:

Support for Demand Planning End Users

1. Assist in identifying and implementing new business practices
2. Participate in Training development and delivery

3. Manage software design and build tasks
4. Participate in the design, configuration and testing of new processes related to demand planning
5. Develop and participate in process to determine inventory stocking policy and forecasting methodologies
6. Specify business rules and details necessary to enable BSM software build and integration process to include future enhancements.
7. Participate in the design and execution of business cases for policy or regulation purposes.
8. Translate business concepts to the operational level
9. Create the appropriate association of metrics with products and processes
10. Identify the sources of data to be collected with metrics
11. Analyze and evaluate KPI's, metrics, and other process performance measurements
12. Define the methods of how metrics should be portrayed and communicated
13. Work collaboratively with KPI SMEs from other sites and Processes to ensure an integrated measurement system
14. Develop an operational definition of policy parameters that are consistent with BSM tenets and the application of commercial best practices
15. Assess the impact of policy / legislative requirements from DoD and Congress on the Demand Planning process.
16. Interpret regulatory requirements that impact the Demand Planning process
17. Analyze Demand Planning functions such as Manage Demand History, Develop Demand Plan, Evaluate Demand Plan Performance, Coordinate Demand Plan Alignment, and Publish Demand Plan

Functions as Sub-Process Owner (SPO) for:

1. Dual Channel
2. Interchangeability and Substitution (I&S)

Supports the Sub-Process Owner for:

1. DFU Hierarchy
2. Forecasting
3. Returns Forecast
4. Provisioning
5. Logistics Reassignments
6. Repair / Refurbishment
7. Demand Planner ID
8. Demand Flexible Editor Pages

SUPPLY PLANNING BRANCH (DSCP-BAPS)

MISSION:

Provide support to the Planning Division Chief in all areas of Supply Planning. Responsible for all actions required to support the Supply Planning Process to include, support of end users;

design, configuration and testing of new processes related to supply planning; establishment of new business rules to enable future enhancements to BSM software; and interpret regulatory and policy requirements that impact the Supply Planning process.

FUNCTIONS:

1. Support for Supply Planning End Users.
2. Assist in identifying and implementing new business practices.
3. Participate in Training development and delivery.
4. Manage software design and build tasks.
5. Participate in the design, configuration and testing of new processes related to supply planning.
6. Develop and participate with Supply Planning SMEs in process to determine inventory stocking policy and forecasting methodologies.
7. Specify business rules and details necessary to enable BSM software build and integration process to include future enhancements.
8. Participate in the design and execution of business cases for policy or regulation purposes.
9. Translate business concepts to the operational level.
10. Create the appropriate association of metrics with products and processes.
11. Identify the sources of data to be collected with metrics.
12. Analyze and evaluate KPI's, metrics, and other process performance measurements.
13. Define the methods of how metrics should be portrayed and communicated.
14. Work collaboratively with KPI SMEs from other sites and Processes to ensure an integrated measurement system.
15. Develop an operational definition of policy parameters that are consistent with BSM tenets and the application of commercial best practices.
16. Assess the impact of policy/legislative requirements from DoD and Congress on the Supply Planning process.
17. Interpret regulatory requirements that impact the Supply Planning process,
18. Analyze the stratification of assets against requirements to determine shortages, overprocurements, long supply and potential reutilization
19. Develop new techniques to solve recurring supply planning problems.
20. Agency experts for all quantitative aspects of Supply planning management to produce stratifications by desired sub-group of items as needed.
21. Construct the Supply System Inventory Report (SSIR)

Functions as Sub-Process Owner (SPO) for:

1. Contingency Planning
2. War Reserve
3. Shelf Life
4. Phased Delivery
5. Customer Direct Unique Issues

Supports the Sub-Process Owner for:

1. Returns process
2. Safety stock / coverage duration

3. Plan Analysis (PO generation)
4. Stockability
5. Min/Max On-Hand
6. Disposal
7. Recoupment
8. Supply Planner ID
9. Supply Flexible Editor Pages
10. Overprocurement

TECHNICAL AND QUALITY DIVISION (DSCP-BAT)

MISSION:

Serves as the DSCP focal point for all business operations relating to the Technical and Quality business process. Provides direction and guidance of Supply Center policies, objectives and procedures as they pertain to Technical and Quality initiatives. Provides enterprise wide Technical/Quality support to carry out and implement HQ policy and objectives mandated by the Technical/Quality Process Owner as well as corresponding Sub process owners. Provides guidance and support to Technical/Quality Supply Center end users as well as all other Process Areas having internal/external touch points with the Technical/Quality Process. Monitors Key Performance Indicators and business metrics to ensure Business Units are meeting performance goals. Serves as the Supply Center focal point for all quality programs, training and certification, product testing initiatives and the Product Data Management Initiative (PDMI).

TECHNICAL SERVICES BRANCH (DSCP-BATA)

MISSION:

Responsible for activities concerning the SAP Material Master and related technical data, to include End User Support. This includes responsibility for all technical issues related to procurement and material management. Support includes policy guidance and dissemination which is initiated by the Process Owner and Sub-Process Owners, training, and business reports. In addition to end user support, the Branch will support as necessary sub-processes as designated.

FUNCTIONS:

1. User Support:
 - Business Process monitoring
 - Preparation of business process improvements
 - Interprets Technical policy
 - Solves functional problems
 - Monitors referrals
 - Interacts with Quality Branch when appropriate
 - Evaluates KPIs and business metrics

- Prepares process and procedural guidance
- Determines functional training needs
- Conducts Business Management Studies
- Oversees Item Reduction and I&S Programs
- Oversees Demilitarization Requirements
- Ensures compliance with technical policy and procedures
- Provides Management support on assigned technical functions
- Material master support
- Participates in Cross Process areas as required
- Maintains tables
- Researches IDOCs
- Prepares remedy tickets
- Focal point for crystal enterprise and Business Warehouse.

2. Sub-Process Owner Support

- Material master, NSN
- Special procedure items
- Supports Engineering Support
- Material Master Non-NSN
- Kitting
- Web Based Ordering
- Document management system
- Release strategies
- Weapon system support program
- Packaging
- Interface with EIS
- Item relationships
- Engineering support
- Supply support requests
- Logistics reassignment

QUALITY ASSURANCE BRANCH (DSCP- BATB)

MISSION:

Responsible for activities surrounding the SAP Quality Module and associated product quality levels and issues, to include End User Support. Focal point for all quality programs and product testing initiatives providing guidance on quality assurance and product testing policy, procedure and development. In addition to end user support, the Branch will support as necessary sub-processes as designated.

FUNCTIONS:

1. User Support

- Business Process monitoring
- Preparation of business process improvements
- Interprets Quality Assurance policy
- Solves functional problems
- Supports Quality Module
- Monitors referrals such as Quality Notifications and SDRs.
- Interacts with the Technical Branch when appropriate
- Oversees Quality and Supply Discrepancy processes
- Evaluates KPIs and business metrics such as Order Quality
- Prepares quality assurance process and procedural guidance
- Determines functional training needs
- Conducts business management studies
- Quality Assurance Program management
- Ensures compliance with Quality Assurance policy and procedures
- Provides management support on assigned quality functions
- Supports Shelf Life Management Program
- Participates in Cross Process areas as required.
- Focal point for the Commodity, Quality Assurance Systems Certification and DAWIA Certifications.
- Hazardous materials focal point
- Prepares remedy tickets

2. Sub-Process Owner Support

- Supports testing – procurement related
- Supports quality assurance – Pre-award
- Testing, post Award
- Quality assurance, post award

TECHNICAL DATA SUPPORT BRANCH (DSCP-BATC)

MISSION:

Provide support to the Technical and Quality Division Chief in the area of Technical data Support. Responsible for all activities related to PDMI including transition plan and approach, current and projected functional system requirements, policy concepts, objectives, and general requirements. Oversee the configuration management of functional requirements and provide support to the PDMI Configuration Control Board as required. Responsible for the migration of data from legacy systems to proposed software suite, ensuring the integrity of appropriate and relevant data.

FUNCTIONS:

1. Directs and manages all activities assigned to DSCP pertaining to the assigned mission operations for Technical /Quality related PDMI.

2. Exercises responsibility for the development of both current and projected functional systems requirements and policy concepts, objectives, and general requirements and ensures their integration into system development.
3. Determines both current and projected functional requirements for existing interfacing systems operating throughout DSCP/DLA/DoD and ensures their integration into PDMI.
4. Supports the implementation of PDMI by obtaining and analyzing functional requirements related to the design, development, or modification of data systems.
5. Exercises responsibility for design and implementation of functional user training on PDMI.
6. Exercises responsibility for overseeing the configuration management of functional requirements. Provides support to the PDMI Configuration Control Board (CCB).
7. Provides support to the DLA Logistics Operations (J3) BSM PM, the Information Operations (J6) BSM PM Office, and other BSM IPTs.
8. Manages risk associated with program implementation.
9. Responsible for supporting the change management organization to minimize the affect of transformation on the Command.
10. Responsible for post-implementation support strategies.
11. Responsible for data migration to include methodology and automated tools and techniques for migrating and maintaining integrity of appropriate and relevant data from the legacy to the proposed software suite.
12. Responsible for transition plan and approach specific to transition of current operational activities to the new system.

RESEARCH, REVIEW & ANALYSIS DIVISION (DSCP-BAE)

MISSION:

Provide timely insight to DSCP decision makers through the use of quantitative research and analytical techniques. Cross process functions focused on entire Supply Chain Management for all DSCP Supply Chains: Construction and Equipment (C&E), Clothing and Textile(C&T), Medical and Subsistence including metrics, and analyses of new business practices. Perform operations research studies and economic analyses as directed by the Enterprise for implementation Enterprise-wide, and provide analytical advice to other DSCP offices to ensure validity of methodology, conclusions and recommendations.

FUNCTIONS:

1. Perform Cross Process functions focused on the entire DSCP Supply Chain Management for Construction and Equipment (C&E), Clothing and Textile (C&T), Medical and Subsistence.
2. Perform full analytical support to include Performance Review, data gathering, Customer Support Performance Review (CSPR) and analysis and S&OP for all DSCP Supply Chains, including matters relating to corporate and cascading metrics and balanced scorecard as relating to strategic objectives.
3. Participate in the development, analysis and evolution of new business practices, initiatives, and programs, coordinate and integrate all aspects related to logistics, and materiel management policy.

4. Conduct internal organization and methods statistical studies, analyses and reviews to improve and support logistics and materiel management operations and programs.
5. Conduct operations research and economic analysis in support of all DSCP activities worldwide. Recommend operational improvements and business strategies to DSCP managers using scientific management techniques such as simulation, mathematical modeling, optimization, economic analysis and other analytic procedures. Insure that all study conclusions and recommendations are sensible and analytically defensible.
6. Assist or perform operations research studies and economic analyses, as directed by the Enterprise, for implementation Enterprise-wide.
7. Provide analytical advice to other DSCP offices. Maintain oversight on such studies to ensure validity of methodology and conclusions.
8. Implement and maintain for DSCP an on line Executive Information System (EIS).
9. Act as DSCP focal point for receiving and responding to all Enterprise directives relating to performance measures and measurement systems. Provide central clearance of statistical material prepared for release outside of DSCP.

CONSTRUCTION & EQUIPMENT (C&E) DEMAND/SUPPLY CHAIN SUPPORT BRANCH (DSCP-BAEC)

MISSION:

Cross Process functions focused on entire Demand/Supply Chain Management for C&E. Perform full analytical support to include Performance Review, data gathering and analysis and S&OP for C&E.

FUNCTIONS:

1. Operate as a liaison between Demand/Supply Chain for C&E and BSM Functional Processes. Examine cross process impacts of BSM functionality changes and enhancements on C&E business. Work with Business Process Analysts in BSM Process areas to provide cross process end user support.
2. Conduct reviews and analyses of C&E operations and costs and performance data to determine program effectiveness and efficiency; develops statistics, and charts as necessary.
3. Serve as strategic planning advisor in matters relating to corporate and cascading metrics.
4. Coordinate analysis and recommends changes to Demand/Supply Chain performance metrics and balanced scorecard as relating to strategic objectives.
5. Perform a wide range of analytical studies to improve interface with internal and external customers.
6. Participate in the development, analysis and evolution of new business practices including initiatives and programs; such as, Prime Vendor, coordinates and integrates all aspects related to logistics, and materiel management policy.
7. Conduct internal organization and methods studies, analyses and reviews, to improve and support logistics and materiel management operations and programs.
8. Analyze and administer the functional aspects of logistics related operating methods and special supply projects and programs and their interface(s) with unique and standard systems.

9. Coordinate information and data development for business planning and strategic and readiness posture strategies.
10. Responsible for analyzing and commenting upon Key Performance Indicators (KPIs) for the Demand/Supply Chain.

CLOTHING & TEXTILE (C&T) DEMAND/SUPPLY CHAIN SUPPORT BRANCH (DSCP-BAEQ)

MISSION:

Cross Process functions focused on entire Demand/Supply Chain Management for C&T. Perform full analytical support to include Performance Review, data gathering and analysis and S&OP for C&T.

FUNCTIONS:

1. Operate as a liaison between Demand/Supply Chain for C&T and BSM Functional Processes. Examine cross process impacts of BSM functionality changes and enhancements on C&T business. Work with Business Process Analysts in BSM Process areas to provide cross process end user support.
2. Conduct reviews and analyses of C&T operations and costs and performance data to determine program effectiveness and efficiency; develops statistics, and charts as necessary. Serve as strategic planning advisor in matters relating to corporate and cascading metrics.
3. Coordinate analysis and recommends changes to Demand/Supply Chain performance metrics and balanced scorecard as relating to strategic objectives.
4. Perform a wide range of analytical studies to improve interface with internal and external customers.
5. Participate in the development, analysis and evolution of new business practices including initiatives and programs; such as, Prime Vendor, coordinates and integrates all aspects related to logistics, and materiel management policy.
6. Conduct internal organization and methods studies, analyses and reviews, to improve and support logistics and materiel management operations and programs.
7. Analyze and administer the functional aspects of logistics related operating methods and special supply projects and programs and their interface(s) with unique and standard systems.
8. Coordinate information and data development for business planning and strategic and readiness posture strategies.
9. Responsible for analyzing and commenting upon Key Performance Indicators (KPIs) for the Demand/Supply Chain.

MEDICAL DEMAND/SUPPLY CHAIN SUPPORT BRANCH (DSCP-BAES)

MISSION:

Cross Process functions focused on entire Demand/Supply Chain Management for Medical. Perform full analytical support to include Performance Review, data gathering and analysis and S&OP for Medical.

FUNCTIONS:

1. Operate as a liaison between Demand/Supply Chain for Medical and BSM Functional Processes. Examine cross process impacts of BSM functionality changes and enhancements on Medical business. Work with Business Process Analysts in BSM Process areas to provide cross process end user support.
2. Conduct reviews and analyses of Medical operations and costs and performance data to determine program effectiveness and efficiency; develops statistics, and charts as necessary.
3. Serve as strategic planning advisor in matters relating to corporate and cascading metrics.
4. Coordinate analysis and recommends changes to Demand/Supply Chain performance metrics and balanced scorecard as relating to strategic objectives.
5. Perform a wide range of analytical studies to improve interface with internal and external customers.
6. Participate in the development, analysis and evolution of new business practices including initiatives and programs; such as, Prime Vendor, coordinates and integrates all aspects related to logistics, and materiel management policy.
7. Conduct internal organization and methods studies, analyses and reviews, to improve and support logistics and materiel management operations and programs.
8. Analyze and administer the functional aspects of logistics related operating methods and special supply projects and programs and their interface(s) with unique and standard systems.
9. Coordinate information and data development for business planning and strategic and readiness posture strategies.
10. Responsible for analyzing and commenting upon Key Performance Indicators (KPIs) for the Demand/Supply Chain.

SUBSISTENCE DEMAND/SUPPLY CHAIN SUPPORT BRANCH (DSCP-BAET)

MISSION:

Cross Process functions focused on entire Demand/Supply Chain Management for Subsistence. Perform full analytical support to include Performance Review, data gathering and analysis and S&OP for Subsistence.

FUNCTIONS:

1. Operate as a liaison between Demand/Supply Chain for Subsistence and BSM Functional Processes. Examine cross process impacts of BSM functionality changes and enhancements on Subsistence business. Work with Business Process Analysts in BSM Process areas to provide cross process end user support.
2. Conduct reviews and analyses of Subsistence operations and costs and performance data to determine program effectiveness and efficiency; develops statistics, and charts as necessary.
3. Serve as strategic planning advisor in matters relating to corporate and cascading metrics.
4. Coordinate analysis and recommends changes to Demand/Supply Chain performance metrics and balanced scorecard as relating to strategic objectives.
5. Perform a wide range of analytical studies to improve interface with internal and external customers.
6. Participate in the development, analysis and evolution of new business practices including initiatives and programs; such as, Prime Vendor, coordinates and integrates all aspects related to logistics, and materiel management policy.
7. Conduct internal organization and methods studies, analyses and reviews, to improve and support logistics and materiel management operations and programs.
8. Analyze and administer the functional aspects of logistics related operating methods and special supply projects and programs and their interface(s) with unique and standard systems.
9. Coordinate information and data development for business planning and strategic and readiness posture strategies.
10. Responsible for analyzing and commenting upon Key Performance Indicators (KPIs) for the Demand/Supply Chain.

PERFORMANCE REVIEW & OPERATIONS RESEARCH BRANCH (DSCP-BAEP)

MISSION:

Lead Branch for creation and analysis of Centerwide metrics, to include Performance Review and Sales and Operations Planning. Responsible for performing large scale studies, Business Case Analyses, and other research projects involving advanced analytics and data needs. Provide timely insight to DSCP decision makers through the use of quantitative research and analytical techniques.

FUNCTIONS:

1. Conducts operations research and economic analysis in support of all DSCP activities worldwide. Recommends operational improvements and business strategies to DSCP managers using scientific management techniques such as simulation, mathematical modeling, optimization, economic analysis and other analytic procedures. Insures that all study conclusions and recommendations are sensible and analytically defensible.

2. Assists or performs operations research studies and economic analyses, as directed by HQ DLA, for implementation DLA-wide.
3. Develops policies and procedures pertaining to the DSCP use of management science techniques.
4. Provides analytical advice to other DSCP offices. Maintain oversight on such studies to ensure validity of methodology and conclusions. Performs COTR oversight on operations research-type consulting contracts.
5. Represents DSCP at HQ DLA, at the Offices of the Secretary of Defense, with the Military Services at other DoD and Federal organizations and with industry on management science study methods, conclusions and recommendations.
6. In coordination with DSCP and HQ-DLA managers, develops measures of success for various DSCP management initiatives. Provides analytical assessments of DSCP current and historical performance for Command, corporate, and Supply Chain management. Corporate operating performance is assessed relative to resources utilized established efficiency goals, and strategic objectives.
7. Provides consultant services on statistical and analytical methods to ensure DSCP statistical studies are analytically defensible.
8. Implements, and maintains for DSCP an on line Executive Information System (EIS).
9. Acts as DSCP focal point for receiving and responding to all higher headquarters directives relating to performance measures and measurement systems. Provides central clearance of statistical material prepared for release outside of DSCP.
10. Coordinates, consolidates, and validate the input of DSCP business units into the DLA MIS.